



Curbside Refuse Pick-up Survey

Deadline for submission: Monday, May 8, 2023

The City of Belding is looking at options to provide curbside trash and recycling services to all City of Belding residents. Currently, city residents must contract with private haulers for trash services. Because the level of services currently available is varied in both scope and price, the city is looking at ways to provide contracted services that are at a fixed cost and provide weekly service for trash pick-up, bi-weekly recyclable service, and periodic pick-up of large and bulky items. It should also be noted that with as many private haulers that we have serving the city now, reducing that number will have a positive effect on the condition of city streets, as heavy trucks damage the roadway. Please answer the following survey questions and help us to design a program that residents would appreciate and benefit from.

1. Would you like to have a better option for curbside trash services? Yes _____ No _____
2. How easily can you call and register a complaint with your current provider?
Very easy _____ Satisfactory _____ Not easy at all _____ I have no complaints _____
Comments: _____

3. How responsive is your provider to complaints?
Very responsive _____ Satisfactory _____ Not very responsive _____ No response from them _____
Comments: _____

4. Does your current provider offer recycling? Yes _____ No _____ Large item pick-up option(s) _____
5. What services do you currently have? Trash _____ Recycling _____ Large item pick-up option(s) _____
6. How long have you been using your current provider? _____
7. Do you currently pay a fuel cost recovery fee? Yes _____ No _____ Unsure _____
8. Is your cost for service guaranteed for one year or more? Yes _____ No _____ Unsure _____
9. How would you rate your current provider on a scale of 1-10, with 10 being the best? _____
10. What cost range applies to your current service level?
Less than \$75 per quarter _____ Between \$75 and \$100 per quarter _____ Over \$100 per quarter _____
11. If provided, how likely are you to use a curbside recycling program? Likely _____ Not Likely _____
Comments: _____
12. Would you like to have an annual "All Trash Day" where you can place large and bulky items in front of your home to be picked up and hauled away? Yes _____ No _____
13. What type of container(s) do you currently use?
My own trash cans _____ A curb cart provided by my hauler _____ Trash bags _____
14. Are you required to purchase specific trash bags? Yes _____ No _____

City of Belding
120 S. Pleasant St.
Belding, MI 48809

PLACE
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